

## Get the most effective medical management software

- ✓ Clinic Management System
- ✓ Queue Management System
- ✓ Integrated Management System
- ✓ Hospital Management System
- ✓ Dental Management System

**MAGSYS**



**Are you a doctor?**

# COMPANY PROFILE

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S-Core IT Solutions is a privately owned software development company located in Cyberjaya, Malaysia. We develop business solution software for all range of business particularly in the field of medical.

The core focus is now is on our own range of “MAGSYS” software products which were developed to meet the high-standard of users expectations and at the same time offers the innovative way to bring the software-life-cycle’s cost at a very minimum level.

With our innovative and viable business idea, S-Core was awarded with the Cradle Fund’s (an agency under Ministry of Finance, Malaysia), the CIP500 Grant in September 2010 with a near half-a-million ringgit of business funding.

This is a significant milestone to the trust we gained in our commitment in bringing what we think as the best approach of how a software business should be run in the coming challenging years ahead.

S-Core was awarded the MSC Status in August 2011 as the result of our creative and innovative software products and the vision we have showed by our strong commitment in research and development.



## OUR BUSINESS ETHIC

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At S-Core, we believe in the following in delivering our best solutions to our clients:

**Involvement** – the client is always in the loop

**Initiative** – the challenge is approached from all angles before the final solution is designed and implemented

**Innovation** – current trends and technologies are taken into consideration and applied where appropriate to give the client the best long-term solution

## MISSION STATEMENT

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“We will be the leading business software solutions provider in Malaysia by delivering a high-standard, innovative, affordable and long-term sustainable solutions to the business entities”

## COMPANY ADDRESS

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S-CORE IT SOLUTIONS SDN BHD (875660-P). A-G-05, SME Technopreneur Centre 2, 2260, Jalan Usahawan 1, 63000, Cyberjaya, Selangor Darul Ehsan. Tel/Fax: 03-83221586.



We constantly strive for innovations in software business, explore the client constraints in details while delivering the best solutions that will sustain in the long-term without much cost to be burden by the client.

S-Core also employs the high-standard of talent to be part of the company’s synergy and gives the best result to the business demand.

# Product Introduction

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## C-MagSys : Clinic Management System

C-MagSys, is a complete solution for your daily clinical routines that cover patient management, drug inventory management, payment collection, panel billing, payment aging, immunization, antenatal, image viewer, medical checkup, MyKad data retrieval, reporting and much more features.

It is a total paperless solution for your clinic. The workflow is very easy to understand and very easy to use compared to other similar product currently available in Malaysia. C-MagSys is a local-based system, your operation and data are limited within your clinic only.

Values to appreciate :

- Designed by Malaysian Doctors
- Developed by local IT company
- Comprehensive and efficient
- Easy process workflow
- Inexpensive to implement
- No recurring maintenance fee
- Reliable since 2004
- Continuous upgrade at no charge
- Supported by intensive research and development
- Support centralized clinic's data
- Best practice for chain-clinics operation
- Simplified reporting

## Q-MagSys : Queue Management System

Q-MagSys is used together with C-MagSys to display the patient currently waiting for consultation. It has voice-calling feature and will flashing out the patient name being called by the doctor. Practically, a 32" LCD is used and placed at the waiting area for this purpose.

Using the Q-MagSys, you don't have to put extra effort to call the patient to come in. This product will definitely boost the image of your clinic as a modern and innovative clinic.

Values to appreciate :

- Implement automatic voice-calling feature in your clinic
- Organize your patient in waiting systematically
- No more staff-effort to call patient
- Patients in waiting are well-informed on their visit status
- As a medium to deliver information to your patients while they are waiting

## I-MagSys : Integrated Management System

I-MagSys is very handy when it comes to chain-clinics operation. Using I-MagSys features, a clinic can transfer their daily collection, stock details and can even make new stock order from the HQ of the clinic. I-MagSys also allow the HQ staff to generate centralized billing for the same panel from all clinics at the end of the month.

HQ staff can also monitor the drug stock level from the S-MagSys interface installed at the HQ. In fact, if you installed I-MagSys in your laptop, you can monitor the clinic activities from any locations in the world as long as you can access the internet.

Values to appreciate :

- Centralized billing for panel
- Patient visit details can be accessed from any branch
- Monitor stock inventory from HQ office
- Stock order from branch to HQ office
- Collection details, reports, etc from HQ office
- Affordable solution at a very attractive price
- Standard practice, drug code & name across branches
- Update important business data from HQ office to all branches



# C-MagSys Main Workflow : 4 easy steps

## Step 1: Register Patient

- ✓ Search patient by IC No, MRN, name or by company name
- ✓ Change billing mode easily for every visit – cash, panel or dependent
- ✓ Use MyKad Reader for faster & convenient way of registration
- ✓ Separate “Over the counter” (OTC) for faster process
- ✓ Family tree for easy grouping and identification

## Step 2: Provide Visit Notes

- ✓ Easy access to previous visit notes
- ✓ Pre-set symptoms, findings and diagnosis for faster process
- ✓ Writing pad features for convenient way of taking notes
- ✓ Graphical BP, Pulse and Temperature figures
- ✓ X-Ray and Lab Test

## Step 3: Assign Medication

- ✓ Search drug by name, code or usage group
- ✓ Use button-click option to reduce or increase quantity
- ✓ May use pre-set drug pricing or change it for every case
- ✓ Warning for allergy of medication for patient
- ✓ Link to stock inventory and alert of stock quantity and expiry date

## Step 4: Payment Collection

- ✓ Automatic total price calculation
- ✓ Support cash, panel, credit card, bank-in or cheque payment mode
- ✓ Support combination of cash and other payment mode
- ✓ Alert of patient with credit history from previous visit
- ✓ Print receipt, medication label, referral letter, MC and many more

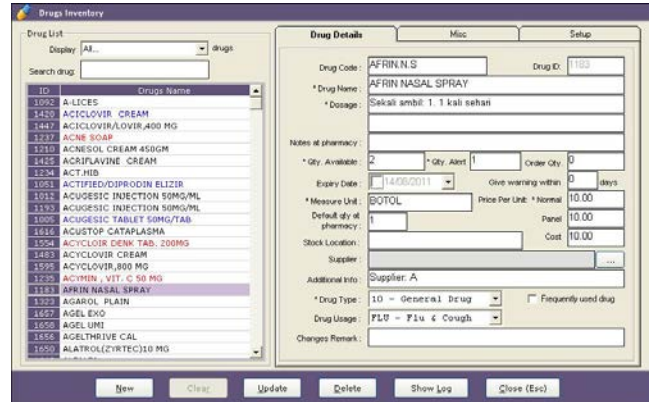
# Other Important Features

## Stock Inventory

Your organization's inventory represents a significant investment of financial resources. Managing it can be a monumental task. It takes detailed management and operations report to track and control items you stock and sell.

Features highlight :

- ✓ Stock level alert
- ✓ Expiry date and expiry alert period
- ✓ Price for cash, panel and cost
- ✓ Integrate with supplier and inventory order
- ✓ Can be grouped by drug usage and drug type
- ✓ Stock location
- ✓ Easy searching by name, code, group, etc

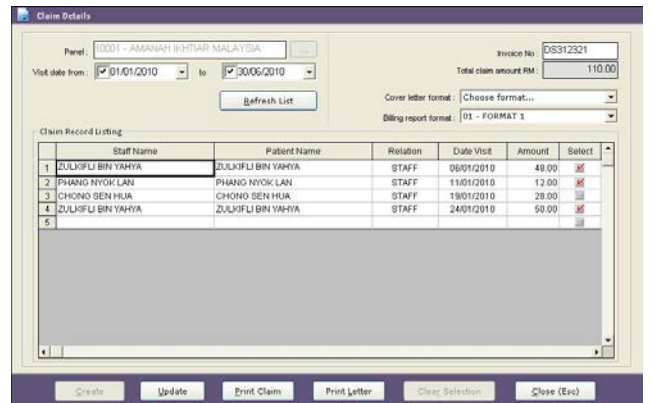


## Panel Billing

End of the month work is normally busy with a lot of reports especially panel billing to create. This will no more worry you as panel claim will be automatically created with only few clicks.

Features highlight :

- ✓ Easy and straight-forward operation
- ✓ Many built-in billing format to choose
- ✓ Integrated with cover letter
- ✓ Integrated with payment aging
- ✓ Stock location

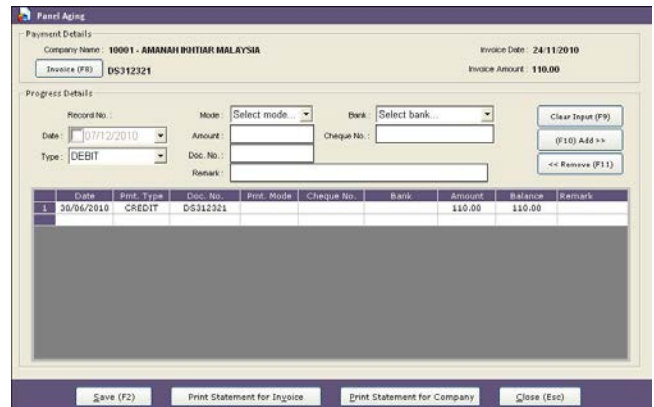


## Payment Aging

You may track payment received from the panel company based on the panel claim created every month. You know which invoices were fully paid and which are not.

Features highlight :

- ✓ Single invoice payment tracking
- ✓ Aging report for single invoice and for the company
- ✓ Aging summary report for all the panel company
- ✓ Easy to know last payment date, amount and balance due

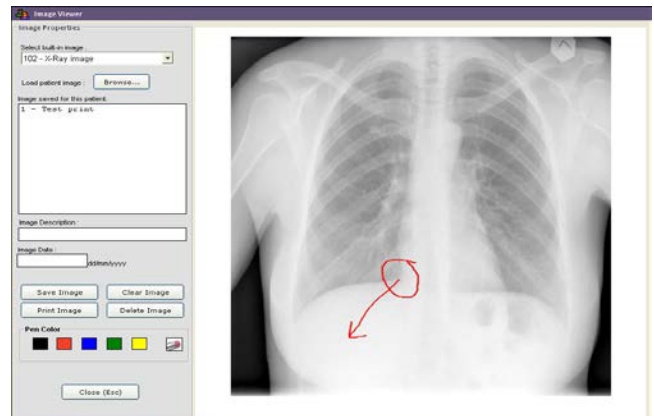


## Writing Tablet

Use any writing-enabled screen devices (Windows supported) and you can easily sketch any notes directly on the screen and save it with the images you choose.

Features highlight :

- ✓ Doctor may opt to use writing tablet and staff may perform the rest by retrieving the writing notes
- ✓ Option to use your own-loaded image
- ✓ You may print it for the patient to keep



# C-MagSys Modules

## Main Features

- Patient Registration (manual or with MyKad Reader)
- Family Group – to group patient in one family
- Appointment Module
- Patient Consultation
- Medication Dispensary
- Payment Collection
- Immunization Schedule
- Antenatal Schedule
- Medical Checkup Module
- Writing Tablet Feature
- Medical Images
- Lab Test and X-Ray Module
- Allergy Alert
- Graphical Chart for BP, Pulse and Temperature

## Maintenance Features

- Drugs Inventory
- Inventory Order (HQ & Supplier)
- Panel and Supplier Details
- Allergy Setup
- Lab Test and Charges Setup
- Charges and Fee Setup
- Data Backup

## Finance & Administration Features

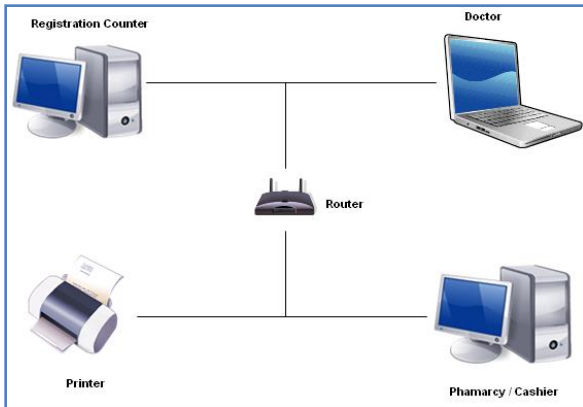
- End of Day Balancing
- Panel Billing
- Payment Aging
- Debtor Listing
- Data Centralized Update (I-MagSys)
- Staff Details
- Staff Attendance System
- User Access Rights
- Queue Management System Setup
- Change Password

## Report Highlight

- Daily Collection for Clinic
- Daily Collection by Payment Mode
- Daily Collection by Company
- End of Shift Collection Report
- Patient Visit Details
- Patient Visit Time
- Patient Diagnosis Report
- Patient with Chronic Disease Report
- Drug Inventory Report
- Drug Dispense Report
- Drug Expiry Report
- Drug Costing Report
- Drug Dispense Report

KLINIK S-CORE IT			
Summary of Collection (By panel mode & panel)			
Print Date:	14/Sep/2011	Print Time:	11:55:18PM
21/01/2011 to 14/09/2011			
CASH PAYMENT			
No/Dokumen	Name	Visit Date	Amount
1	62040202110 FARIUS BINI ZAKARIA	28/07/2011	102.00
2	81028108838 SARINA BINI MOHAMAD	28/07/2011	13.00
3	89070010810 NAQIATUL AKMAR BINI ABDULLAH	28/07/2011	12.00
4	48088185348 FATIMAH ET ABDULLAH	28/07/2011	48.00
5	82040202110 FARIUS BINI ZAKARIA	28/07/2011	12.00
6	810813145958 WONG FAZUL BIN MUSTAFA	28/07/2011	12.00
7	910912105020 NURUL YAHANA NADIA BINI BENIN	28/07/2011	10.00
8	511122059480 WONG AJI SARAN B AHMAD	31/07/2011	86.00
9	881105891838 NURUL NAJWA BINI BAKLEH	31/07/2011	1.08
10	702880183058 ANAS BIN SABA	31/07/2011	0.80
11	810813145958 WONG FAZUL BIN MUSTAFA	31/07/2011	0.20
12	48088185348 FATIMAH ET ABDULLAH	31/07/2011	0.08
13	540900543339 KASSIM BIN YACOB	31/07/2011	10.00
14	980700108177 MOULANARAI AIL SELVARAJU	31/07/2011	14.00
15	881228148422 NUR NABILLA BINI WONG NOR	31/07/2011	25.00

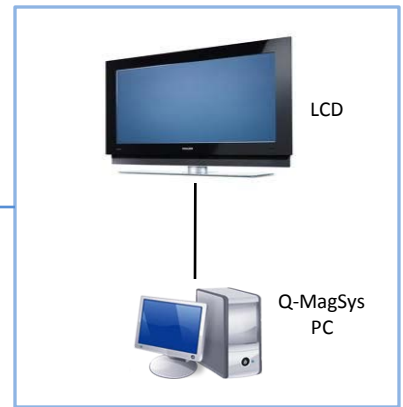
# Hardware Requirement and Networking



Q-MagSys is a separate system behaving just like C-MagSys, the only different is that it will only show the patient queue. It will connect to the same database used by C-MagSys.

Additional devices required for Q-MagSys are:

- i. LCD with VGA cable connection from PC
- ii. "Male – female" VGA cable to connect PC and the splitter device
- iii. Splitter device to split the view (PC monitor and LCD).

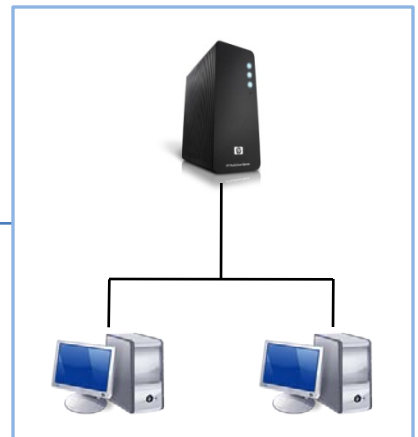


**Q-MagSys Setup (optional)**

C-MagSys installation require minimum 2 PCs, one for the registration/pharmacy and another one for the doctor. However, the best practice is to use 3 PCs; for the registration, doctor and pharmacy. One of the PC will be hosting the database.

**C-MagSys Setup (Branch 1)**

I-MagSys installation require at least a high performance PC since it will be hosting multi-branch data and accessed more frequent by the users.



**I-MagSys Setup (optional)**



Depends on the load, the best setup for I-MagSys is to have a dedicated server to host the data while users accessing it using other PCs.

**C-MagSys Setup (Branch 2)**

**C-MagSys Setup (Branch N)**

**Useful devices for more efficiency :**

TSC Label Printer



HP Touchsmart Tx2

## General Technical Specification for PC or Laptop

PC or Laptop Operating System: Windows XP, Windows Vista or Windows 7 (32bit/64bit)  
 Processor: Intel Pentium 4 or above. Or equivalent AMD Processor.  
 Screen Display: 17 inch screen with 1024x768 or above resolution  
 RAM: Minimum 1GB for client PC, 2GB for host PC.  
 Disk Space: 160GB or above (for system files & data).  
 Internet Connection: Streamxy 1MB or equivalent  
 Local Area Network (LAN) – networking to connect all PC. Using cabled network. Wireless is not recommended due to instability.  
 Router to support multiple PC connection.  
 Printer: Any deskjet or laserjet printer. Dot Matrix – Panasonic KX-P1121E

MagSys products support the following Windows® versions :



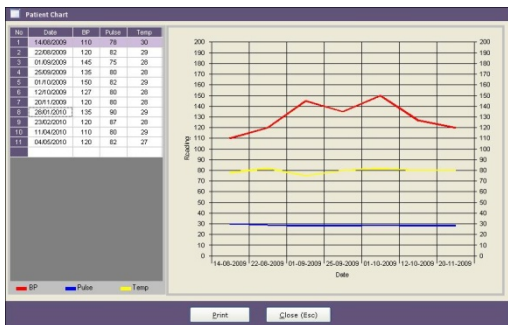


# Our Unique Business Approach

Our clinic software - C-MagSys, is a complete solution for your daily clinical routines that cover patient management, inventory management, payment collection, panel billing, payment aging, immunization, antenatal, image viewer, medical checkup, MyKad data retrieval and much more features.

We offer this software at more than half-priced of what are being offered by other software vendor. This is not because we offer you a low quality or inadequate features of software product, it is because our unique business approach that will benefit you and other related business.

Furthermore, you don't have to sign any maintenance contract with us since we also provide free support (call, e-mail and online support) and free upgrade as well. We believe this is something new to you as you need not to worry about software upgrade as your business grow or your when your PC software is becoming obsolete.



D-Number	Chk-Number	Name	City	State	Age
8502105040	YAP MEI OIE	UNPAID	02/10/2010	12.00	
850313055030	HO FUEY YEN	UNPAID	16/09/2010	20.00	
790428050328	CHONG SOO LEE	UNPAID	25/05/2010	52.00	

The key formula is our company generates revenue from the advertisement banner displayed at C-MagSys and Q-MagSys. The advertisements are refreshed everyday by connecting to our server. This will occur once in a day for about 30 seconds only when the first PC starts C-MagSys on that day. And it will be executed automatically.

Why this is important to you too? When we are able to generate revenue from the advertisement, we can also provide you the support you need – mostly at no charge. We can also continuously invest for research and development which will results the best and advance software solution for your business.

We can also get the high-talented people to assist you everyday whenever you need them and give you the right technical or business advise. You may also request for changes and additional features at no cost (which appropriate and relevant) as the business trend and technology change.

By now, you should have realize why most software vendors you know providing this similar software products a decade ago have now vanished from the business or unable to provide you the support or continuous software upgrade. They were facing the same common problem – unable to sustain their business in the long-run relying on monthly maintenance fee.

**Bring your products closer to the doctors**  
Advertise with us, bring more clients and get feedback with easy, affordable and attractive approach  
<http://www.magsys.com.my>  
**Click here for more details...**

As for the advertisement, there are 4 slots embedded in the C-MagSys. Just like if you are browsing any news portal on the web, you will see "flash movie" advertisement banner at the left, right, top or bottom of the page you are browsing. For this purpose, we only use the left and bottom of the screen to display the advertisements. So, we need as many clinic as possible to use our C-MagSys which will results higher advertisement slot's value.

The advertisers are mostly from the pharmaceutical companies and any products related to your work and common interest. It will also helps you to identify and choose any medical items and you will also be exposed to any medical news, offers and medical items you do not know before. You can also use this platform to advertise any vacancy at your clinic!

This co-operation will certainly helps your organization, our company as the solution provider, the pharmaceutical companies and the medical services in the long run.



# Dental Management System (D-MagSys)

Similarly to its counterpart in the GP clinic, D-MagSys provides a comprehensive features to the dentist to manage the patient information, stock inventory, financial and much more.

D-MagSys offers easy-to-use, full-featured dental office software that completely integrates dental practice management, digital imaging and patient clinical charting.

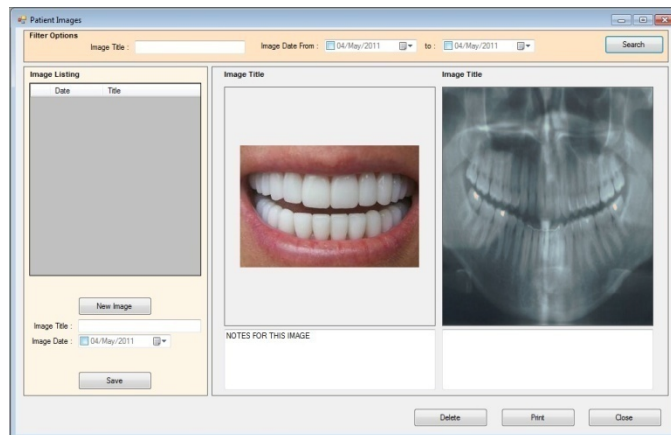
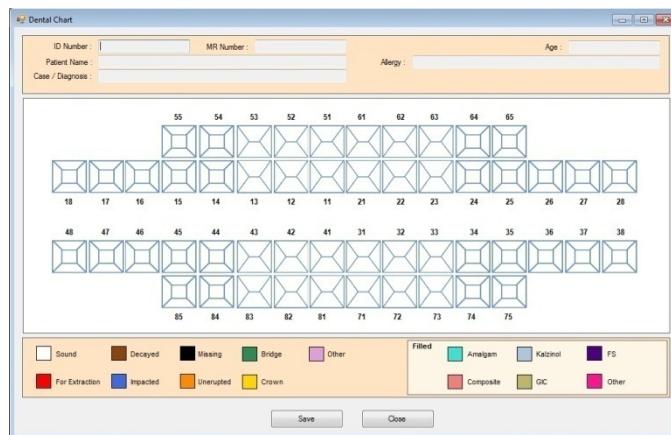
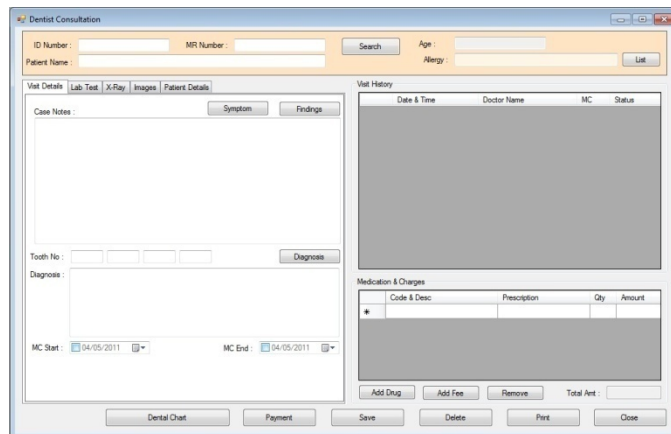
It also provides a very effective recall feature to save you your precious time managing your patient's next visit.

## D-MagSys Features

- Patient Registration (manual or with MyKad Reader)
- Family Group – to group patient in one family
- Appointment & Recall Module
- Patient Consultation
- Dental Charting
- Medication Dispensary
- Payment Collection
- Writing Tablet Feature
- Medical Images
- End of Day Balancing
- Drugs Inventory
- Inventory Order (HQ & Supplier)
- Panel and Supplier Details
- Allergy Setup
- Lab Test and Charges Setup
- Charges and Fee Setup
- Integrated Data Backup
- Panel Billing
- Payment Aging
- Debtor Listing
- Data Centralized Update (I-MagSys)
- Staff Details
- Staff Attendance System
- User Access Rights
- Queue Management System Setup
- Change of Password
- Reporting Module

## Product Highlight

- ✓ Easy and straight-forward workflow
- ✓ Very affordable with no recurring maintenance fee
- ✓ Integrated payment collection
- ✓ Integrated stock inventory, billing and inventory order



# Hospital Management System (H-MagSys)

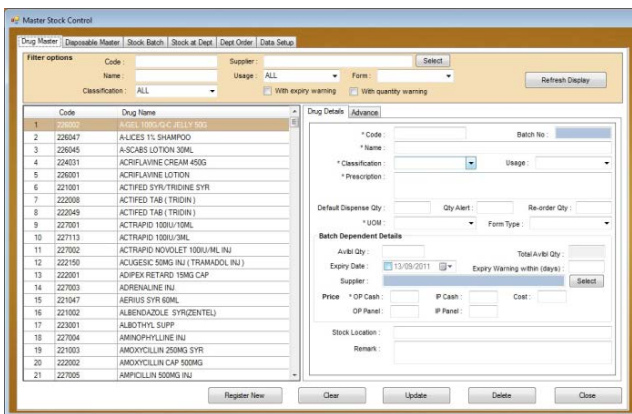


**Key modules Registration, Inpatient & Outpatient Management, Billing, Laboratory & Pharmacy –Fully integrated**

**User Friendly:** The entire application is menu driven to help users navigate between screens and fields. “Help” is provided for screens and a comprehensive user manual is details different procedures for various tasks.

**Graphical User interface:** The point and click of the mouse is minimal and hence makes the keyboard an easier option to navigate between screens. This saves time and makes information easy to store and access

**Security:** H-MagSys provides multiple levels of security in the system so that data pertaining to various functions of the hospital remain confidential and can be accessed only by authorization.



## Features Highlight

### REGISTRATION :

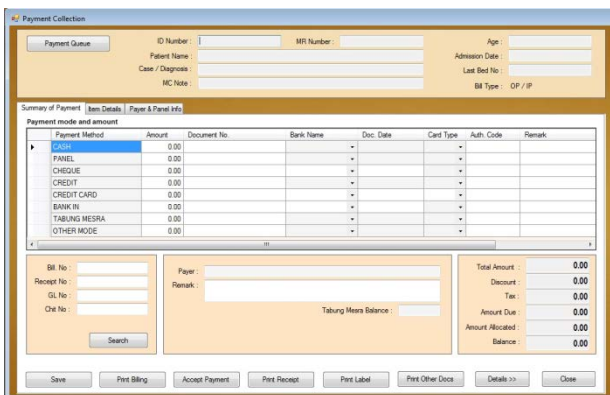
- ✓ Patient registration & allocation of patient identification number
- ✓ Capture of patient demographic details
- ✓ Parameterized Patient search wizard
- ✓ Registration labels and patient visit slip
- ✓ Investigation & Service Requests
- ✓ Appointment Scheduling

### INPATIENT :

- ✓ Wards, Rooms and bed configuration
- ✓ Patient admission & bed allocation
- ✓ Facility for ward or bed transfer
- ✓ Medical Observation and Nursing or clinical notes
- ✓ Bed occupation matrix
- ✓ Laboratory, Radiology, Procedure & clinical services request
- ✓ Operation theatre scheduling
- ✓ Drug prescription
- ✓ Discharge summary with details

### INPATIENT :

- ✓ Patient billing & collection
- ✓ Health insurance sponsor details
- ✓ Health plans, medical coverage, applicable rates and discounts
- ✓ Co-payments & deductibles
- ✓ Sponsor Invoicing & Invoice management
- ✓ Receipts cancellation & refunds



## Need customization for your hospital?

H-MagSys can be implemented “as it is” or we can customize it to cater you hospital operation requirements. Contact us for product demo and see what H-MagSys has to offer.

# FAQ for Implementation, Data and Support

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## 1. On how many PC C-MagSys can be installed?

Every package comes with software installation for 3 PCs. You can request to install more than that, but we will charge additional fee for every each PC. Re-installation on the same PC for more than 3 times will be charged too. This software cannot be copied or installed to other clinics without consent of S-Core IT Solutions Sdn Bhd. C-MagSys is protected software product under Malaysian Law.

## 2. How about my existing on-card patient records?

You have two options to handle this. First, transfer all records from card to C-MagSys. And clear the file cabinet. But, this is not practical and require a lot of extra unnecessary work.

Second option is to register only those coming to your clinic after you have installed C-MagSys. This will include new patient and your existing patient. For your existing patient, transfer their information from card to C-MagSys. And keep this card aside - to be housekeep later. Keep doing this for a period of time, let say 6 months. After that you can decide whether to housekeep all the cards and clear the file cabinet. Your regular patient or those within your vicinity most probably will visit your clinic at least once in this 6 months period.

## 3. I'm currently using other clinic software. Can you migrate my data?

We normally will be able to perform the data migration by examining your existing data structure and write a separate program to read and transfer it. However, we will tell you what can and can't be migrated and this is a chargeable activity depending on the complexity.

## 4. Does my clinic data safe? Do you transfer electronically my data?

We do not transfer or copy your clinic data - medical or operational data. Your data is kept at your clinic. Data that automatically transferred is only related to the advertisement such as how many time an advertisement is displayed, and how many users click on it. Please rest assured that we are doing a legal business conduct and will not do any unethical approach to gain profit like selling your clinic data to any interested parties. In fact, you can easily check any kind of outgoing data transfer using a standard internet security program.

## 5. How about virus and data corruption?

It is possible to happen and not only for this software. To minimize the impact, you need to run the data backup procedure which will copy your data at the end of the day to any external media you specify. A built in function in C-MagSys will assist you to perform this backup and a reminder will pops up everyday for you to do the backup.

## 6. How long it will take to setup the system at my clinic?

If nothing is installed at your clinic, we need to setup the networking, buy the PC and install the software. We can do this in 3 days, provided all the cost incurred is agreed before implementation. If you already have the PC and networking, it just take less than 3 hours for installation and training.

## 7. How about training?

We provide free training for you and your staff on the same day after we do the installation. Apart from that, we will also provide you a hardcopy user manual (English & Malay version) and you can access the softcopy from the system itself. We can also provide you online training at no charge any time you need it. Our training will be conducted by our experience sales and technical consultant.

## 8. How about technical support?

We provide free call, email and online remote support. This will normally solve 95% of problems occurred if any. On-site visit is also available at a very minimum rate if you need it. Our office hour is from Monday to Friday, 9.00am to 5.30pm. We will also give you a contact number to call for urgent case during off-office hour. Our after sales support will be conducted by our experience sales and technical consultant.



# MAGSYS

Solutions for all business

## C-MagSys Software Package

Only **RM2,800.00**

- 3 PC installation
- 1 MyKad Reader
- 2 hours training
- free e-mail, call and online remote support

Limited time offer!!!

**FREE**  
Q-MagSys  
worth  
**RM800.00**

Call us now at **03-8322 1586**



email: [sales@magsys.com.my](mailto:sales@magsys.com.my)

website: [www.magsys.com.my](http://www.magsys.com.my)

**Note: Price stated is for installation in KL, Selangor or online installation only. Installation in other states may incur additional charges.**



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Contact Us :

**03-8322 1586**

**016 – 423 2224**